



Dear Parents,

We are thrilled and grateful that you have made the choice to give your child the life long gift of learning how to swim. We are looking forward to having your child in our upcoming session and can't wait for them to progress. Before we jump in please take a moment to review and familiarize yourself with a few important things about our lessons:

- **Make-up Lessons:** Due to availability, we are unable to offer make-up lessons unless a class is canceled due to bad weather or pool issues at which time we will provide an additional lesson to make up for the missed one.
- **Parent Presence Required:** We ask that a parent or guardian stays with us throughout the lesson. While we love having you there to support your child, we've found that children focus better when parents don't interact with them during the lesson. If we feel it would help, we'll ask you to step in and assist.
- **Special Circumstances:** If your child has a specific need or you have information that might affect their swimming, please let us know before the first class. We will do our utmost to provide the best experience for your child.
- **Progress Takes Time:** Swimming is a skill that takes time to master. Similar to learning to play the piano or master a sport, practice equals progress. We encourage you to be patient and try not to compare your child to anyone else. Each individual will progress at their own rate and may take multiple sessions to make the progress you are hoping to see.
- **Lesson Length:** Lessons are 25 minutes long, so it's imperative that you arrive on time and pick up your child promptly. This helps everything run smoothly.
- **Be Ready to Learn:** Be sure that your child uses the restroom BEFORE entering the pool. If your child has longer hair, please tie it back before their instruction time begins. Also, be sure your child isn't chewing gum or eating during class.
- **Goggles:** If your child would like to wear goggles, please provide a high-quality pair. We recommend Speedo Jr. or Tyr, as cheaper goggles tend to fall off or leak, which can waste instruction time and cause frustration to your child and the instructor.

If you would like to share any feedback or suggestions please don't hesitate to reach out. We love to hear from you and are always looking for ways to improve and grow.

Thank you again for allowing The Peak to be part of your family's story,



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